

## TESLA CARS ARE ALWAYS BROKEN SAY MOST CONSUMER REVIEWS



**George Clooney Tells Tesla:  
“Why am I always stuck on  
the side of the F\*CKING  
road...make it work!”**



Tesla Inc's [TSLA.O](https://www.tesla.com) Model Y crossover, which has had body-hardware and paint issues, dragged down the electric-car maker's standing in Consumer Reports magazine's annual reliability study.

Owners of the Model Y, which began production in January, have reported misaligned body panels that had to be fixed and mismatched paint including, in one case, human hair stuck in the paint, according to Consumer Reports. The Model Y finished with a “much worse than average” reliability rating.

Tesla’s ranking would have risen a few spots if not for the Model Y’s performance, said Jake Fisher, senior director of auto testing at Consumer Reports.

New models often have reliability issues, but Tesla’s problems were not typical.

“I am surprised that we would see just basic paint and trim type issues and body panel fitment issues,” he said in an interview. “You would think that that would have been worked out a long time ago.”

“Really disappointing when you spend this much money for a car and hopefully they’ll be able to rectify a lot of these as time goes by,” Fisher added.

Tesla's ranking slipped two spots to No. 25 out of 26 brands rated in the U.S. market, ahead of only Ford Motor Co's [F.N](#) Lincoln luxury brand, according to the annual survey released on Thursday. ([www.CR.org/reliability](http://www.CR.org/reliability))

The Tesla Model S sedan and Model X SUV were both “worse than average, with the former losing its “recommended” status, Fisher said. The Model 3 sedan maintained an “average” rating and its “recommended” status.

Tesla could not be reached for comment.

The poll predicts which new cars will give owners fewer or more problems, based on data collected for more than 300,000 vehicles from model years 2000 to 2020. Its scorecard is influential among consumers and industry executives.

Brands with no major changes to their lineups, such as Mazda Motor Corp [7261.T](#), made gains. Mazda finished above Toyota Motor Corp's [7203.T](#) Toyota and Lexus brands, marking the first time a Toyota brand did not finish first in the survey, Fisher said.

The reliability of full-sized pickups, the most popular vehicles in the U.S. market, was weaker.

General Motors Co's [GM.N](#) Chevrolet Silverado and GMC Sierra 1500 pickups had "much worse than average" reliability, while Fiat Chrysler Automobile's [FCHA.MI](#) Ram pickup finished "worse than average." Ford's F-150 was not rated because a redesigned model was just launched, but the larger F-250 and F-350 versions were "average."

## Consumer Reports' Tesla Model S P85D breaks—before testing begins

A broken power door handle is one of the most common Tesla problems

Last updated: May 15, 2015 02:15 PM



**Find Ratings**  
  
[Hybrids/EVs](#)  
[See Dealer Pricing](#)

A new car shouldn't have problems when you've owned it for less than a month. Yet Consumer Reports' brand-new \$127,000 Tesla Model S P85 D, with the fancy retractable door handles refused to let us in, effectively rendering the car undrivable. (Read "Why We Bought a Tesla Model S.")

After we'd owned the P85 D for a mere 27 days, with just over 2,300 miles on the odometer, the driver-side door handle failed. The door handles in the Model S retract electrically so they rest flush with the sides of the car when they're not in use. Walk up to the car with the key fob in your pocket, and the handles move out

to allow you to grip them.

Except this time, the one on the driver's door of our P85D didn't pop out, leaving us no way to open the door from the outside. And significantly, the car wouldn't stay in Drive, perhaps malfunctioning that the door was open due to the issue with the door handle. We have observed other vehicles likewise prohibiting driving with a door open.

We're far from the first Tesla owners to experience this problem. Our car reliability survey shows that doors, locks, and latches are the biggest trouble areas with Teslas and that the Model S has far higher than average rates of such problems.



Driver's door handle is stuck.

### **Door handle problems** | Forums | **Tesla Motors**

Two weeks ago my right rear **door** handle assembly was replaced by the **Tesla** Ranger. He also replaced the 12v battery as a separate issue. This week, my driver **door** handle has the same **problem** and they are coming this week to replace it.

[teslamotors.com/nl\\_NL/forum/forums/door-handle-problems](https://teslamotors.com/nl_NL/forum/forums/door-handle-problems)

### **Door Problem** | Forums | **Tesla Motors**

... rispondi ai filoni di discussione aperti con i proprietari e gli appassionati **Tesla**, oppure ... I only noticed it today when the car wouldn't **lock**. ... The old design still uses a pressure switch and because there is no give when pulling on the **door** handle, this causes **problems with the** ...

[teslamotors.com/it\\_IT/forum/forums/door-problem](https://teslamotors.com/it_IT/forum/forums/door-problem)

### **Tesla Model S** gets Consumer Reports' recommendation - Oct. 28 ...

The **Tesla** Model S is now Consumer Reports Recommended. The Model S isn't perfect, according to its owners, but none have reported any **problems with** the car's battery-powered electric drive system or with the enormous iPad-like touch screen inside the cabin.

[money.cnn.com/2013/10/28/autos/tesla-model-s-consumer...](https://money.cnn.com/2013/10/28/autos/tesla-model-s-consumer...)

### **Tesla Model S: Glitches, Quirks, and Peccadilloes Roundup**

**Door locks** are electronic on many cars. If a solenoid misfires, the **door** unlocks. ... the **door problems** are a lie despite **Tesla's** publicly acknowledging the **problem**, etc... When people write good things, they are true and you don't question them.

[greencarreports.com/news/1081935\\_tesla-model-s-glitches-qui...](https://greencarreports.com/news/1081935_tesla-model-s-glitches-qui...)

### **Door Won't Open!** - **Tesla Motors Club** - Enthusiasts & Owners Forum

So I got my **Tesla** S Performance and was so excited to show it off to as many people ... Do you have 4.2 (1.19.42) installed? I had **problems with** this exact **door**. It only worked randomly. I did the update and it hasn't failed to work. The **door** seemed to get better (before my update) the more ...

[teslamotorsclub.com/showthread.php/13213-Door-Won-t-Open!](https://teslamotorsclub.com/showthread.php/13213-Door-Won-t-Open!)



## Millions of dollars of lithium ion electric cars that exploded because they got wet!

**ConsumerReports.org** Find Ratings

### Consumer Reports' Tesla Model S P85D breaks—before testing begins

A broken power door handle is one of the most common Tesla problems

and updated May 15, 2019 10:10 AM



**BROKEN?**

**Find Ratings**  
★★★★☆

**HybridsOnly**  
See Dealer Pricing

A new car shouldn't have problems when you've owned it for less than a month. The Consumer Reports' [2019 Tesla Model S P85D](#), with the newly introduced door handles, released to us on 4/15, effectively rendering the car unusable. (Read ["Why We Bought a Tesla Model S"](#).)

After we'd owned the P85D for a mere 17 days, with just over 1,000 miles on the odometer, the power side door handle broke. The door handle in the Tesla S retracts automatically as they roll back with the slope of the car when they're not in use. When up in the car with the key fob in your pocket, and the handle broke out

to allow you to get there.

Except this time, the one on the driver's door of our P85D didn't just not, leaving us no way to open the door from the outside. And unfortunately, the car wouldn't start in Drive, either.

